

PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
PA18	Outcome 1	Enhanced capacity in asylum management.	Average time taken to resolve appeals (in days)	Number	Court decision records, Statistical data from the Project Promoter	Annually (APR)	139	2019	131	<u>1</u>
			Number of backlog cases in the Appeals Authority <sup>1</sup>	Number	Court decision records, Statistical data from the Project Promoter	Annually (APR)	3500	2019	300	<u>1</u>
	Output 1.1	Development and implementation of more efficient interpretation service	Teleconference system for interpretation services used by the Asylum Service operational	Binary	Reports and statistical data from the project promoter	Annually (APR)	No	N/A	Yes	<u>2</u>
	Output 1.2	Enhanced processing in the Asylum application for vulnerable people	Number of applications of vulnerable migrants submitted annually in the two established RAOs	Number	Statistical data sent by the PP regarding the applications submitted	Annually (APR)	0	N/A	3900	<u>2</u>
			Number of decisions in the two RAOs for vulnerable migrants issued annually (disaggregated by Unaccompanied minor asylum seeker)	Number	Asylum Service's Decision records	Annually (APR)	0	N/A	1936	<u>2</u>
			Standard Operating Procedures (SOP) for handling vulnerable migrants' cases in the two established Regional Asylum Offices (RAOs) in place	Binary	Copy of the SOPs	Annually (APR)	No	N/A	Yes	<u>2</u>

<sup>1</sup> 8.423 pending appeal cases should be examined in 2018 in addition to the fact that 4.181 new appeals have already been submitted during the first three months of 2018. The imperative need to assist AA is also highlighted by the fact that the total numbers of 12.604 pending cases do not include the 3.500 backlog cases that have been submitted from September 2015 to April 2016.

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	Output 1.3	Increased capacity of the Appeals Authority to manage and monitor cases	Central IT system used by the Appeals Authority for country of origin information upgraded	Binary	Verification on the operation and content of the Central System	Annually (APR)	No	N/A	Yes	<u>1</u>
			Number of Appeals Authority employees trained in relevant areas of concern (disaggregated by gender)	Number	Project Promoters' records, Attendance sheets	Semi-annually	0	N/A	94	<u>1</u>
			Number of 3- member Committees established and operational	Number	Ministerial Decisions made to set up a Committee, Committees Decisions	Annually (APR)	0	N/A	10	<u>1</u>
			Number of annual visits to Appeals Authority new website	Number	Project Promoter's Records (data provided by the IT department )	Annually (APR)	0	N/A	1500	<u>1</u>
	Output 1.4	National Registry of Interpreters established and operational	Number of interpreters registered	Number	List of interpreters provided by Project Promoter	Annually (APR)	0	N/A	70	<u>3</u>
			Legal framework for the National Registry of Interpreters in place	Binary	Publication of new law in the Government Gazette.	Annually (APR)	No	N/A	Yes	<u>3</u>
			Number of cases handled by interpreters of the new interpretation system	Number	Project Promoter's Records	Annually (APR)	0	N/A	200	<u>3</u>

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			Number of languages supported by registered interpreters.	Number	Project Promoter's Records	Annually (APR)	0	N/A	8	<u>3</u>
PA18	Outcome 2	Improved strategic and contingency planning.	Updated National strategies on asylum and migration approved	Binary	National Strategy documents developed and approved	Annually (APR)	No	N/A	Yes	<u>3</u>
			Number of institutions using the data produced by the observatory	Number	Project Promoter's Records, Feedback from the institutions using the deliverables	Annually (APR)	0	N/A	4	<u>3</u>
	Output 2.1	Observatory established and operational	Base line study on gaps and needs carried out	Binary	Study results	Annually (APR)	No	N/A	Yes	<u>3</u>
			Action plans for unaccompanied minors, vulnerable groups and gender based violence developed	Binary	Copies of action plans	Annually (APR)	No	N/A	Yes	<u>3</u>
			Contingency plan for high influx of migrants in place	Binary	Copy of contingency plan(s)	Annually (APR)	No	N/A	Yes	<u>3</u>
	Output 2.2	Cooperation on service provision between public institutions and relevant civil society organizations supported	Number of public institutions working in partnership with relevant civil society organisations	Number	Contracts signed among entities as a result of a call/calls for proposals.	Annually (APR)	0	N/A	2	<u>Small Grant Scheme</u>

PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
PA18	Outcome 3	Improved services for vulnerable groups, especially unaccompanied minors.	Number of unaccompanied asylum-seeking minors receiving improved social support services.	Number	Project Promoter's records	Annually (APR)	0	N/A	1000	<u>4</u>
			Level of Compliance with EU standards for the reception facilities for UAMs <sup>2</sup>	Scale 1-5	Project promoter's reports	In 2020 (for the baseline value) and then in 2024 (for the final result)	2	2019	4	<u>5</u>
			Hellenic Police using new system for early identification of UAMs and vulnerable groups	Binary	On-the-spot monitoring of the interview process, Project Promoter's Records regarding the number of UAMs and vulnerable groups identified by Hellenic Police Officers	Annually (APR)	No	N/A	Yes	<u>6</u>
	Output 3.1	Enhanced capacity of EKKA to monitor the social care provided to UAMs in accommodation structures	Number of staff recruited (disaggregated by gender)	Number	Project Promoter's Records, Contracts signed among EKKA and employees	Annually (APR)	0	N/A	13	<u>4</u>
			Electronic platform for the evaluation of accommodation structures for UAMs in place	Binary	Verification on the actual operation of the platform, Project Promoter's Records.	Annually (APR)	No	N/A	Yes	<u>4</u>

<sup>2</sup>The 1-5 level scale for measurement of this indicator can be interpreted as follows: 1=Very low 2=Low 3=Average 4=Satisfactory 5=Very Satisfactory. The level of compliance with EU standards for the reception facilities will be evaluated through the planned on site visits that will be made by GO and FRA. The findings will be depicted on relevant reports enabling us to measure/monitor the progress of this indicator.

PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
			SOP for evaluation of the accommodation structures developed and in operation	Binary	Copy of SOPs, Feedback from auditors, On-the-spot monitoring of an evaluation process in accommodation facilities	Annually (APR)	No	N/A	Yes	<u>4</u>
			Number of centres monitored annually by EKKA	Number	Project Promoter's Records, Number of monitoring reports	Annually (APR)	0	N/A	40	<u>4</u>
	Output 3.2	Capacity to identify vulnerable groups supported	Number of Hellenic Police staff trained (disaggregated by gender)	Number	Project Promoters' records, Attendance sheets	Semi-annually	0	N/A	150	<u>6</u>
			SOPs for identification of UAMs and vulnerable developed and in operation	Binary	Copy of SOPs, Feedback from Hellenic Police officers, On-the-spot monitoring of an interview process	Annually (APR)	No	N/A	Yes	<u>6</u>
			Number of training programmes developed	Number	Project Promoter's Records, Training curricula, Attendance sheets	Annually (APR)	0	N/A	6	<u>6</u>
	Output 3.3	Provision of training, advice and monitoring on fundamental rights	Number of professional staff trained in fundamental rights (disaggregated by gender)	Number	Project Promoters' records, Attendance sheets	Semi-annually	0	N/A	1200	<u>5</u>

PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
			Number of fundamental rights officers providing continuous advice to Reception and Identification Service and other national authorities in Athens and in the Reception and Identification Centres	Number	Project Promoter's and Project Partner's Records	Annually (APR)	0	N/A	3	<u>5</u>
			Number of monitoring reports produced per year on fundamental rights	Number	Project Promoter's Records, Monitoring reports	Annually (APR)	0	N/A	6	<u>5</u>
			Annual number of capacity building events organised per Reception and Identification Centre	Number	Project Promoter's Records, Attendance lists	Annually (APR)	0	N/A	4	<u>5</u>
			Number of visits made by Greek Ombudsman at hotspots, reception points, identification services, temporary accommodation structures all over Greece	Number	Project Promoter's Records, Monitoring reports	Annually (APR)	0	N/A	26	<u>5</u>
			Information material on fundamental rights for children on the move and unaccompanied minors published	Binary	Information material samples delivered to PO.	Annually (APR)	No	N/A	Yes	<u>5</u>
			Number of communication tools (e.g. e-forum, website, mobile application, workshops) created	Number	Project Promoter's records, Existence and operation of the relevant communication tools (check the respective website,	Annually (APR)	0	N/A	6	<u>5</u>

PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
					e-forum etc)					
	Output 3.4	New interpretation services for the national child protection hotline provided	Number of interpreters available to the hotline	Number	Project Promoter's records, Contracts signed among EKKA and interpreters	Annually (APR)	0	N/A	3	<u>4</u>
	Output 3.5	Awareness raising on the Ombudsman mandates for asylum and migration related issues	Number of local authority personnel/ local population being informed	Number	Project Promoter's records, Number of information material created and distributed	Annually (APR)	0	N/A	1000	<u>5</u>
			Number of Awareness raising campaigns carried out	Number	Project Promoters' records, Audio/video/print material produced as part of the campaign	Semi-annually	0	N/A	2	<u>5</u>
PA18	Outcome 4	Enhanced reception capacity.	Number of total recipients of medical and psycho-sociological services provided within the new accommodation structure (disaggregated by gender)	Number	Project Promoters' records	Semi-annually	0	N/A	550 <sup>3</sup>	<u>7</u>
			Level of satisfaction of residents within the new accommodation structure <sup>4</sup>	Scale 1-5	Project Promoter's Records, Survey results	Annually (APR)	N/A	N/A	4	<u>7</u>

<sup>3</sup> Estimated number based on the 85% coverage of capacity in the new accommodation structure for the implementation time of this subproject.

<sup>4</sup>The 1-5 level scale for measurement of this indicator can be interpreted as follows: 1=Very low 2=Low 3=Average 4=Satisfactory 5=Very Satisfactory.

PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
	Output 4.1	Upgraded safety facilities at the Reception and Identification Service open sites	Number of open sites with upgraded fire safety systems	Number	Project Promoter's Records, Fire safety certificates	Annually (APR)	0	N/A	2	<u>7</u>
	Output 4.2	Capacity building for RIS supported	E-training platform developed	Binary	Verification on the actual operation of the platform, Project Promoter's Records	Annually (APR)	No	N/A	Yes	<u>7</u>
			Number of RIS staff trained (disaggregated by gender)	Number	Project Promoters' records, Attendance sheets	Semi-annually	0	N/A	489	<u>7</u>
	Output 4.3	Psychological support services provided to RIS staff	Number of staff benefitted from psychological support (disaggregated by gender)	Number	Project Promoters' records	Semi-annually	0	N/A	350	<u>7</u>
			Number of psychologists recruited (disaggregated by gender)	Number	Contracts signed, Attendance lists	Annually (APR)	0	N/A	7	<u>7</u>
	Output 4.4	Creation of new accommodation structure for vulnerable groups of asylum seekers	Number of annual residents in the premises (disaggregated by gender)	Number	Project Promoter's Records	Semi-annually	0	N/A	170	<u>7</u>
			Average days of accommodation per person	Number	Project Promoter's Records, Residents attendance book	Semi-annually	0	N/A	180	<u>7</u>



PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
			Percentage of capacity of the facility in use	Percentage	Project Promoter's Records	Semi-annually	0.0%	N/A	85.0%	
Bilateral	Bilateral outcome	Enhanced collaboration between beneficiaries and donor states entities involved in the programme.	Level of trust between cooperating entities in Beneficiary States and Donor States (disaggregated by State type)	Scale 1-7	Survey results	Annually (APR)	TBD <sup>5</sup>	TBD	≥4.5 (and higher than the baseline value)	<u><b>1, 2, 3, 4, 5, 6, 7, Small Grant Scheme</b></u>
			Level of satisfaction with the partnership (disaggregated by State type)	Scale 1-7	Survey results	Annually (APR)	TBD <sup>6</sup>	TBD	≥4.5 (and higher than the baseline value)	<u><b>1, 2, 3, 4, 5, 6, 7, Small Grant Scheme</b></u>
			Share of cooperating organisations that apply the knowledge acquired from bilateral partnership (disaggregated by State type)	Percentage	Survey results	Annually (APR)	N/A	N/A	≥50%	<u><b>1, 2, 3, 4, 5, 6, 7, Small Grant Scheme</b></u>
	Bilateral output 1	Cooperation between donor state and Greece facilitated	Number of training courses co-organised by donor state and beneficiary state entities	Number	Project Promoter's records	Semi-annually	0	N/A	7	<u><b>1, 2, 3, 4, 5, 6, 7, Small Grant Scheme</b></u>

<sup>5</sup> Survey to be carried out by the FMO.

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PA	Number	Expected programme results	Indicator	Unit of measurement	Source of verification	Frequency of reporting	Baseline value	Baseline year	Target value	PDP
			Number of staff from donor states in exchanges (disaggregated by gender, Donor State)	Number	Project Promoter's records	Semi-annually	0	N/A	1	<u>1, 2, 3, 4, 5, 6, 7, Small Grant Scheme</u>
			Number of projects involving cooperation with a donor project partner (disaggregated by Donor State)	Number	Copies of contracts concluded with Project Promoters, Partnership agreements between Project Promoters and project partners	Semi-annually	0	N/A	4	<u>1, 2, 3, 4, 5, 6, 7, Small Grant Scheme</u>